

Taufiqi G. Utomo

Release & Launch Manager | Games & Live-Service Platforms

Surakarta, Central Java, Indonesia (UTC+7) · International remote · Open to employer-supported relocation
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Summary

Release & Launch Manager with more than seven years at AccelByte, progressing through technical documentation, technical project management, technical production, and end-to-end release and launch ownership. Coordinates readiness across Engineering, QA, Operations, Product, Integration, and customer-facing functions. In the past year, owned readiness across 8+ live-service launches spanning indie through AAA-scale contexts. Experienced in release gating, dependency and risk management, launch monitoring across self-built Grafana dashboards, alerting, and cross-team coordination, incident command when a launch or release calls for it, and executive-ready reporting. Available for international remote opportunities and open to employer-supported relocation.

Core capabilities

Release Management	Launch Operations	Technical Production	Technical Program Management	Release Readiness
Risk & Dependency Management	Incident Coordination	Executive Reporting	Cross-Functional Delivery	
Launch Monitoring (Grafana)				

Experience

AccelByte — Release & Launch Manager Indonesia - Own end-to-end release and launch readiness across platform releases and a portfolio of live-service launches. - Coordinate release planning, QA, integration, deployment readiness, release notes, and customer-impact communication. - Gate changes and hotfixes by reconciling technical evidence, dependency risk, timing, affected environments, and recovery options. - Owned readiness across 8+ live-service launches in the past year, spanning indie through AAA-scale contexts. - Served as incident commander during launch- and release-window incidents such as infrastructure-scaling and service-degradation events, maintaining owners, actions, escalation points, and checkpoints. - Ran launch-day and post-launch monitoring using my own Grafana dashboards — tracking error rates, concurrency, and anomalies and flagging issues internally first — and established repeatable post-launch analysis for executive-ready findings and follow-up actions. - Used AI assistance to accelerate reporting, dashboard preparation, and structured incident/change logs, with manual validation before use.	January 2025 – July 2026
AccelByte — Technical Producer Yogyakarta, Indonesia - Led technical production and go-live readiness across live-service engagements, covering scope, dependencies, validation, ownership, risk, and launch checkpoints. - Translated product goals and technical constraints into cross-team plans and explicit trade-off decisions. - Coordinated a large-scale global launch from pre-launch development through release and post-launch patch cycles. - Aligned Engineering, Product, Production, and customer-facing stakeholders throughout development and live-service operation.	February 2023 – January 2025

AccelByte — Technical Project Manager

August 2020 – January 2023

Greater Yogyakarta, Indonesia

- Led planning, daily coordination, backlog refinement, milestone tracking, and delivery-risk management for cross-functional technical work.
- Served as a stakeholder liaison for requirements, status, dependencies, and change requests.
- Translated complex product and customer needs into clear priorities and executable technical work.

AccelByte — Technical Documentation

January 2019 – August 2020

Yogyakarta, Indonesia

- Authored developer-facing API and integration documentation across web services, Unity, and Unreal Engine integrations.
- Coordinated technical accuracy across Engineering and Product and translated backend-service behavior into usable implementation guidance.

PT. Selalu Cinta Indonesia — Business Unit Executive

March 2018 – December 2018

Salatiga, Indonesia

- Built sales and marketing projections from historical data and coordinated client feedback with Production.

Formulatrix — Technical Writer

April 2015 – March 2018

Indonesia

- Turned complex product behavior into user-facing guides, best practices, and use cases from validation through publication.

LKP Padma Widyanata — Senior TOEFL Teacher & English Language Trainer

January 2012 – February 2015

Salatiga, Indonesia

- Designed and delivered TOEFL and professional-English instruction, building the facilitation foundation later applied to technical and executive communication.

Education

Master of Business Administration (MBA) — Universitas Kristen Satya Wacana, 2017–2021

Bachelor of Education (B.Ed.), English Language and Literature — Universitas Kristen Satya Wacana, 2009–2013